

2024 Civic Awareness of Foreign Residents of Yokohama [summary version]

1 Overview of the survey in the project

■ Survey summary

- The foreign population in Yokohama City was approximately 120,000 as of April 2024, and is expected to increase further in the future. We conducted the "Civic Awareness of Foreign Residents of Yokohama " in order to obtain various information about the lifestyles and real needs of foreign residents in the city, and to use the results as basic data for the City's administration and policymaking.
- The survey was conducted on 5,000 foreign residents of the city, aged 18 and over, randomly selected from the Basic Resident Registers, and 1,512 responses (30.2% response rate) were received.

Item	Descriptions
Survey subjects	• 5,000 foreign residents of the city, aged 18 and over (randomly selected from the Basic Resident Registers)
Number of responses	• 1,512 responses
Response rate	• 30.2%
Survey method	• Anonymous survey mailed (responses collected by mail or internet)
Languages supported in the survey form	• Japanese, English, Chinese, Korean, Vietnamese, and Nepalese
Survey period	• July to August 2024
Explanations	<ul style="list-style-type: none"> • SA: Single-answer questions MA: Multiple-answer (unlimited) questions LA (limited number of answers): Multiple-answer (limited) questions n: Number of valid responses for the question • Percentages of responses (all expressed as a percentage "%") are calculated using the number of respondents to that question as the base number (number of responses). Therefore, in the case of multiple-answer questions, the sum of all percentages may exceed 100%. The total may also not add up to 100% because the figures are rounded off to two decimal places.

2 Key findings of the survey

Respondent attributes

【Gender(SA)】 "Female" (51.8%), "Male" (41.2%), "Other" (0.6%)

【Age(SA)】 "Younger (under 39 years)" (50.3%), "Middle (40~59 years)" (33.5%), "Senior (more than 60 years)" (11.7%)

【Residential wards(SA)】 "Naka" (11.6%), "Kanagawa" (11.2%), "Tsurumi" (10.5%), "Minami" (7.9%), "Kohoku" (7.5%), These five wards accounted for 48.7% of the total.

【Home country/region(SA)】 "China" (33.7%), "Vietnam" (11.4%), "South Korea" (9.1%), These accounted for 54.2% of the total.

【Residential status(SA)】 "Permanent resident" (27.0%), "Specialist in humanities / international services" (12.6%), "Spouse or child of Japanese national" (4.6%), "Family dependent" (4.6%), "Student" (4.2%), These accounted for 52.8% of the total.

【Reason for coming to Japan (MA)】 "Interested in Japanese culture" (33.9%), "To find a Job" (21.2%), "To study abroad" (20.6%), "It seems I can have a safe and secure life" (20.2%)

【Years of residence in Japan(SA)】 "5 years to less than 10 years" (20.6%), "20 years to less than 30 years" (13.5%), "30 years or more" (13.0%), "10 years to less than 15 years" (12.6%) and "15 years to less than 20 years" (8.7%), These accounted for 68.3% of the total.

【Years of residence in Yokohama City(SA)】 "1 year to less than 3 years" (17.6%), "5 years to less than 10 years" (16.9%), "Less than 1 year" (12.8%) and "3 years to less than 5 years" (12.8%) These accounted for 60.1% of the total.

【Family member(SA)】 "Parents and child/ren (two generations)" (35.7%), "Husband and wife or partners only" (25.8%), "Live alone" (25.4%), These accounted for 86.9% of the total

【Occupation(SA)】 "Company employee, civil servant, organization employee" (49.7%), "Part-time job, temporary work" (15.9%), "Homemaker" (9.1%), "Self-employed, freelancer" (6.9%) These accounted for 81.6% of the total.

【Residence type(SA)】 "Rented housing (privately-owned apartment or condominium)" (28.6%), "Self-owned housing (condominium or other collective housing)" (19.8%), "Self-owned housing (detached dwelling)" (18.0%), These accounted for 66.4% of the total.

Language

【Languages for daily conversation other than Japanese (MA)】 "English" (47.4%), "Chinese" (40.1%)

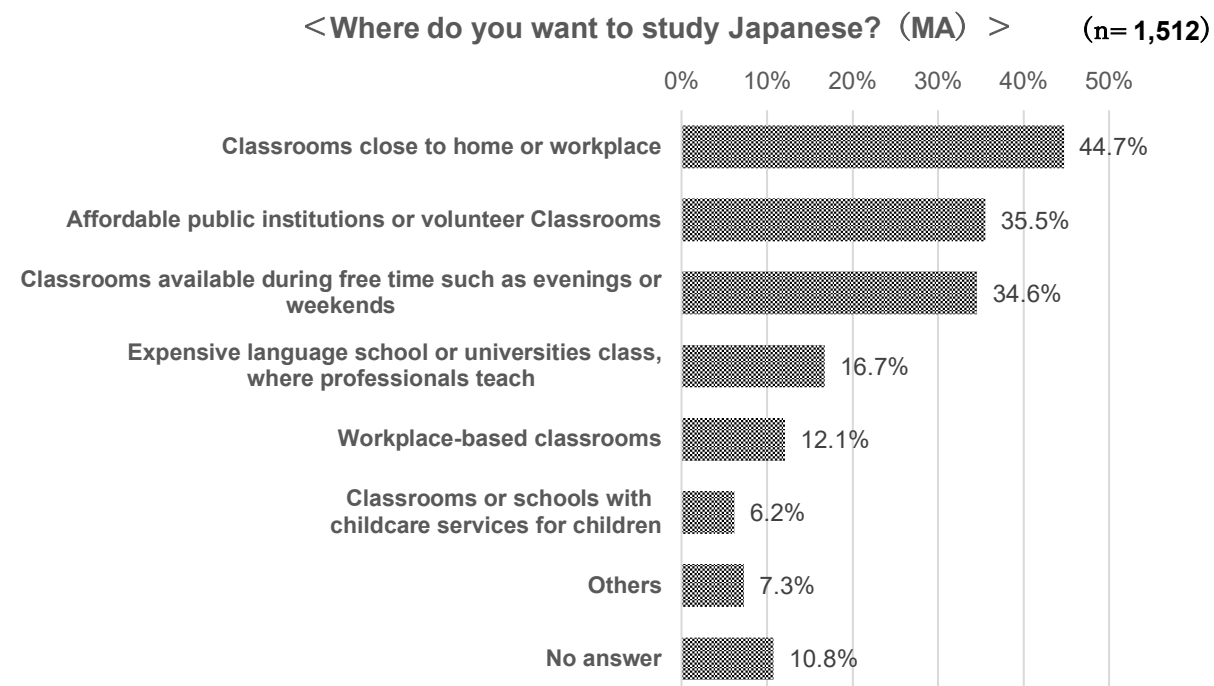
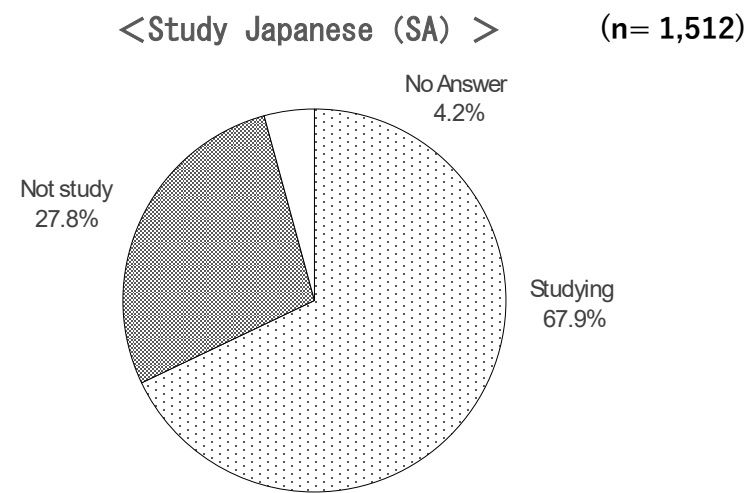
【Studying Japanese】 "Studying" (67.9%), "Not Study" (27.8%)

【How to study Japanese (MA)】 "Self-Study" (46.2%), "Instruction at my workplace" (22.6%), "Instruction by a family member" (11.4%)

【Aim and purpose for studying Japanese (MA)】 "To communicate with Japanese(Neighbors, colleagues , etc.)" (72.8%), "To get to work" (48.6%), "To understand Japanese social rule"(43.4%)

【Current Japanese level (SA)】 "Able to speak and listen Japanese" (87.8%), "Able to read Japanese" (85.1%), "Able to write Japanese" (79.0%)

【Where do you want to study Japanese (MA)】 "Classrooms close to home or workplace" (44.7%), "Affordable public institutions or volunteer Classrooms" (35.5%), "Classrooms available during free time such as evenings or weekends" (34.6%)

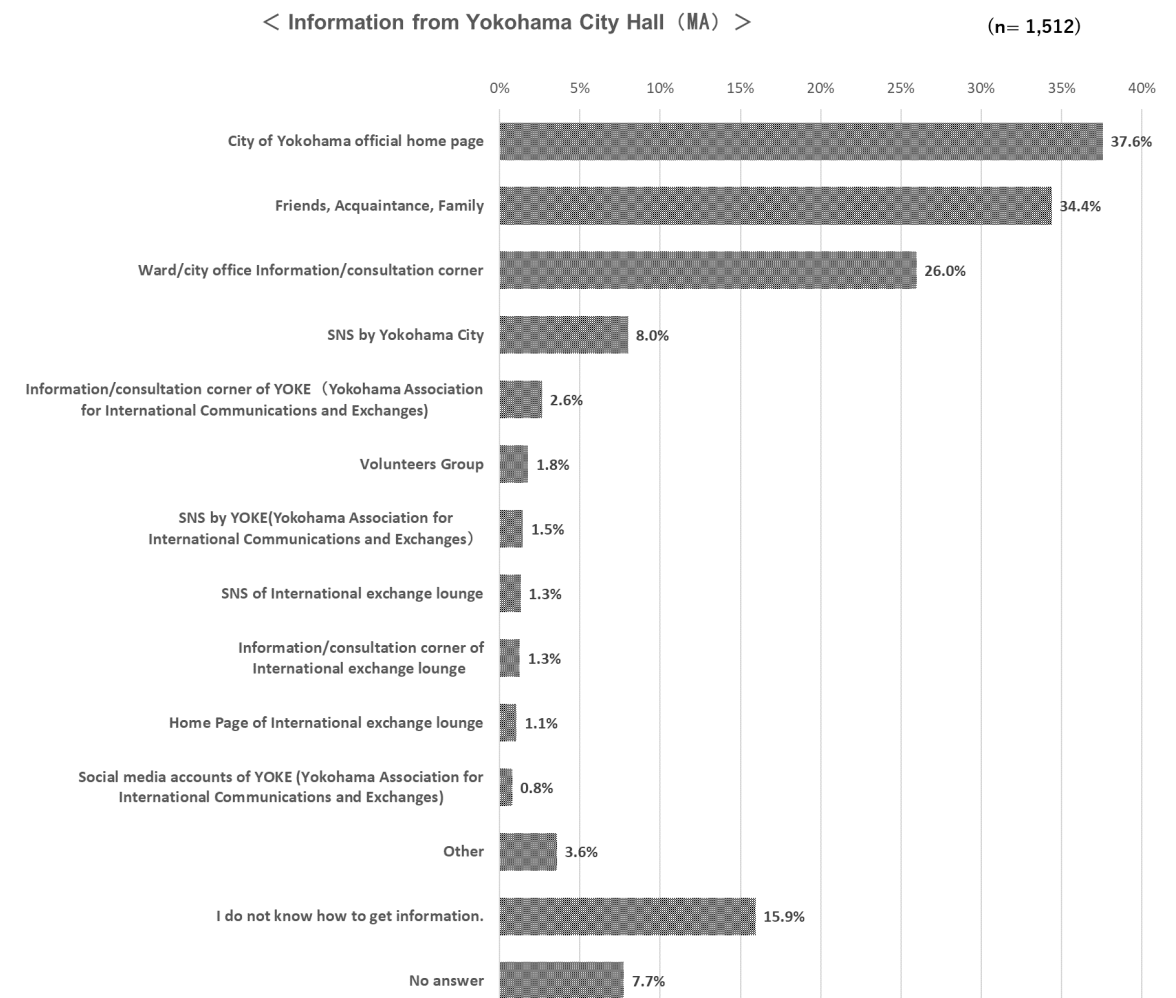
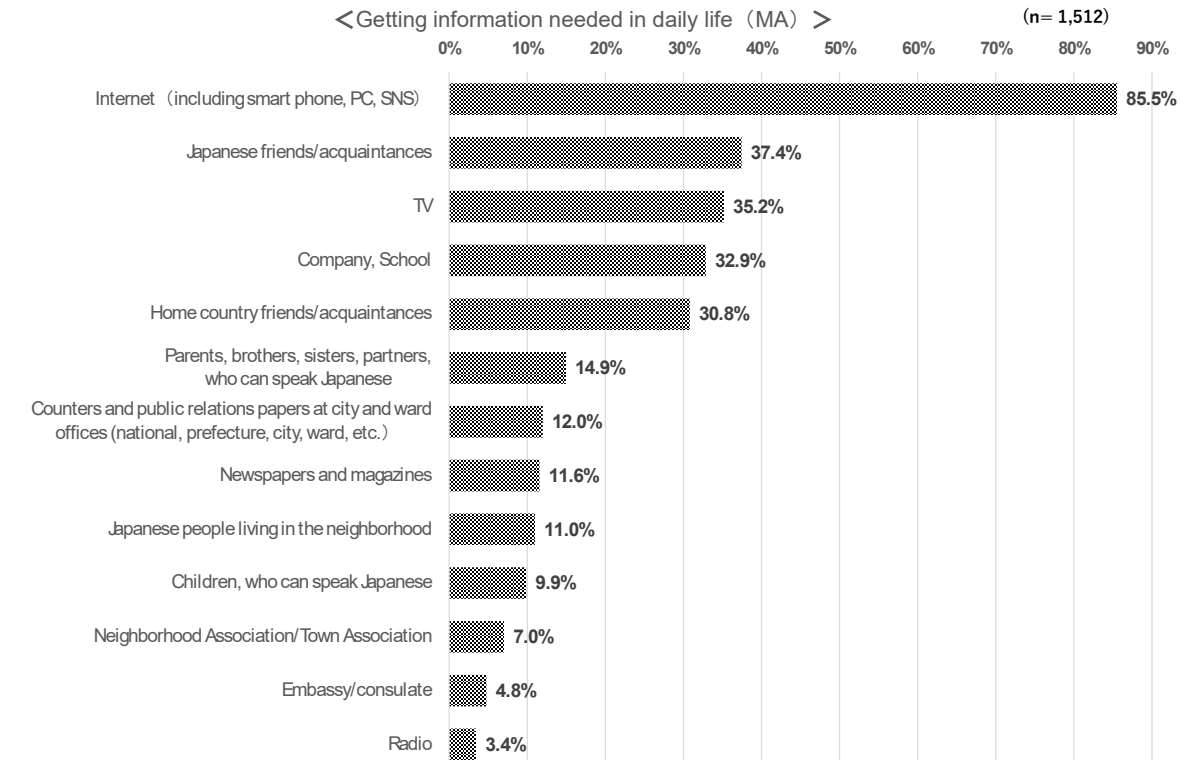


Getting Information

【Getting information needed in daily life (MA)】 "Internet" (85.5%), "Japanese friends/acquaintances" (37.4%), "TV" (35.2%), "Company, School" (32.9%), "Home country friends/acquaintances" (30.8%)

【Information from Internet (MA)】 "Home Page" (41.8%), "Facebook" (38.8%), "LINE" (37.8%)

【Information from Yokohama City Hall (MA)】 "City of Yokohama official home page" (37.6%), "Friends, acquaintance, family " (34.4%), "Ward/city office information/consultation corner" (26.0%)



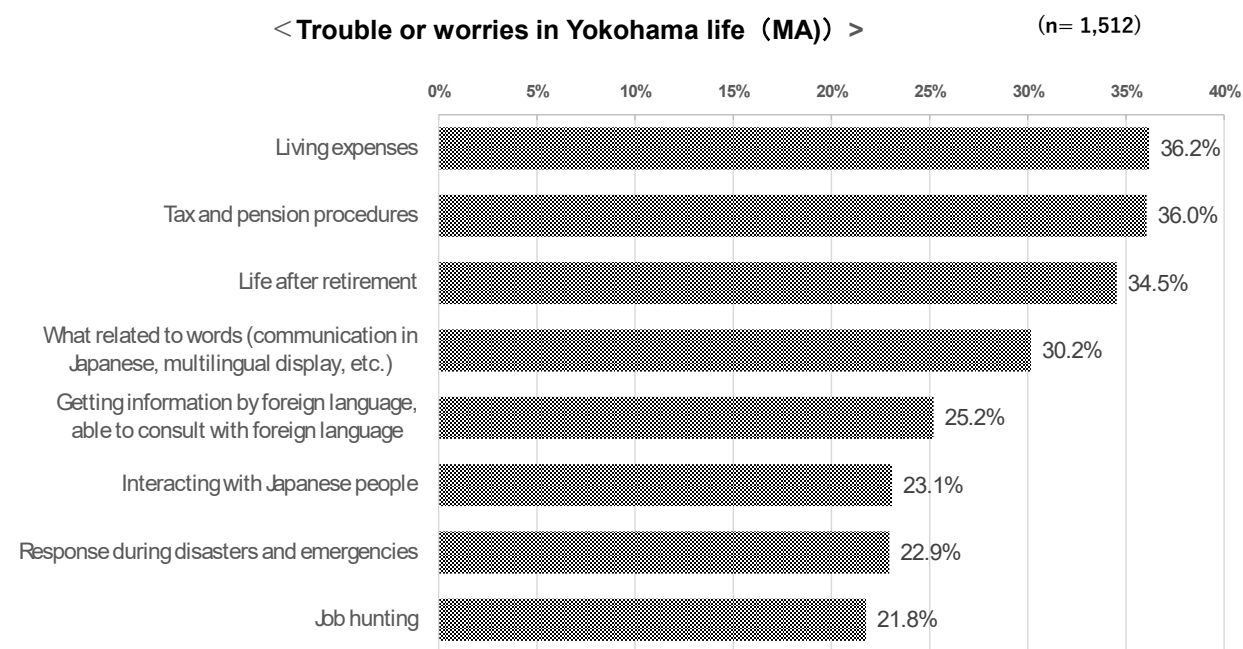
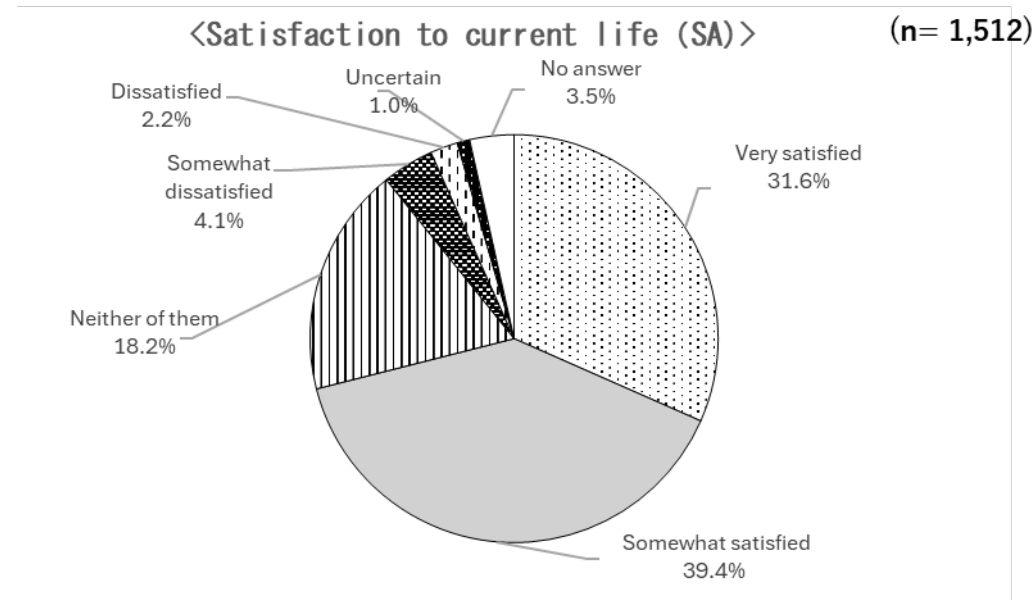
Satisfaction or Difficulties in daily life

【Satisfaction in current life (SA)】 71.0% were "Very satisfied" or "Somewhat satisfied", while 6.3% were "Dissatisfied" or "Somewhat dissatisfied".

【Trouble or worries in Yokohama life (MA)】 The top three problems and concerns about living in Yokohama are "Living expenses" (36.2%), "Tax and pension procedures"(36.0%), "Life after retirement" (34.5%)

【Particular difficulties due to the impact of the COVID-19 pandemic (LA(3))】 "Financial problems such as reduced income" (27.6%), "Issues related to infection and prevention for myself and my family"(18.6%), "Unable to return to my home country" (15.8%)

【Advice or assistance encountered difficulties or concerns in Yokohama life (MA)】 "Family" (46.3%), "Home country friends/acquaintances"(41.1%), "Japanese friends/acquaintances" (37.2%), "No party to consult" (4.3%)



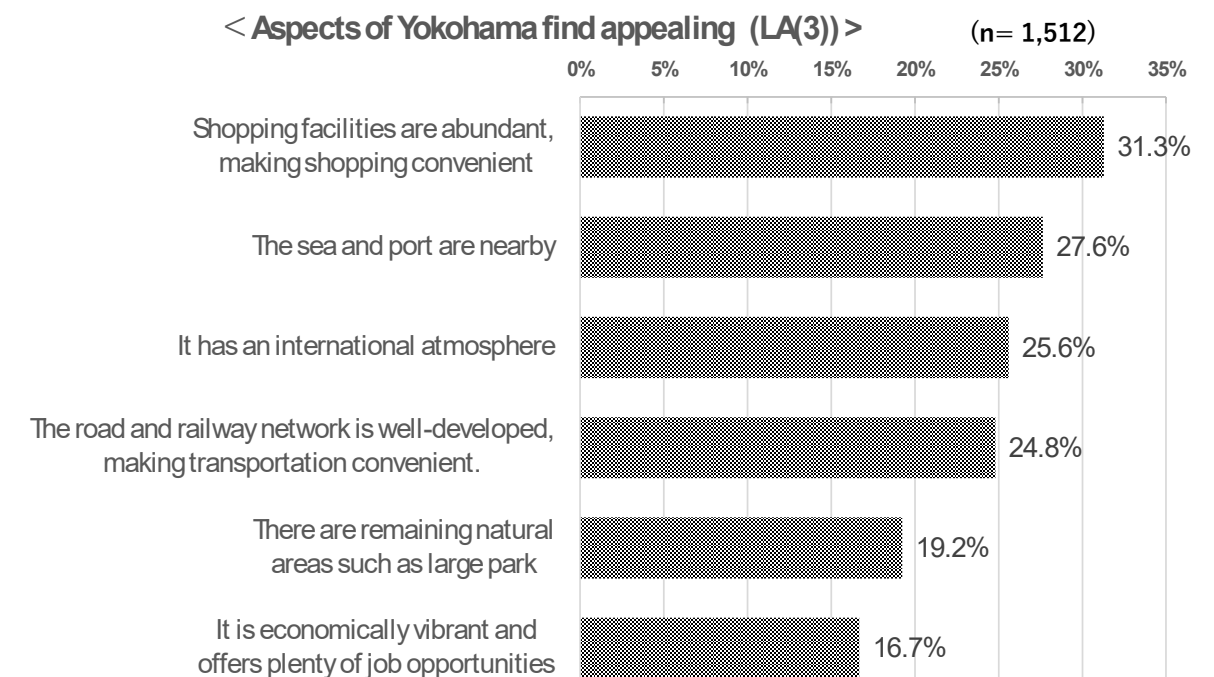
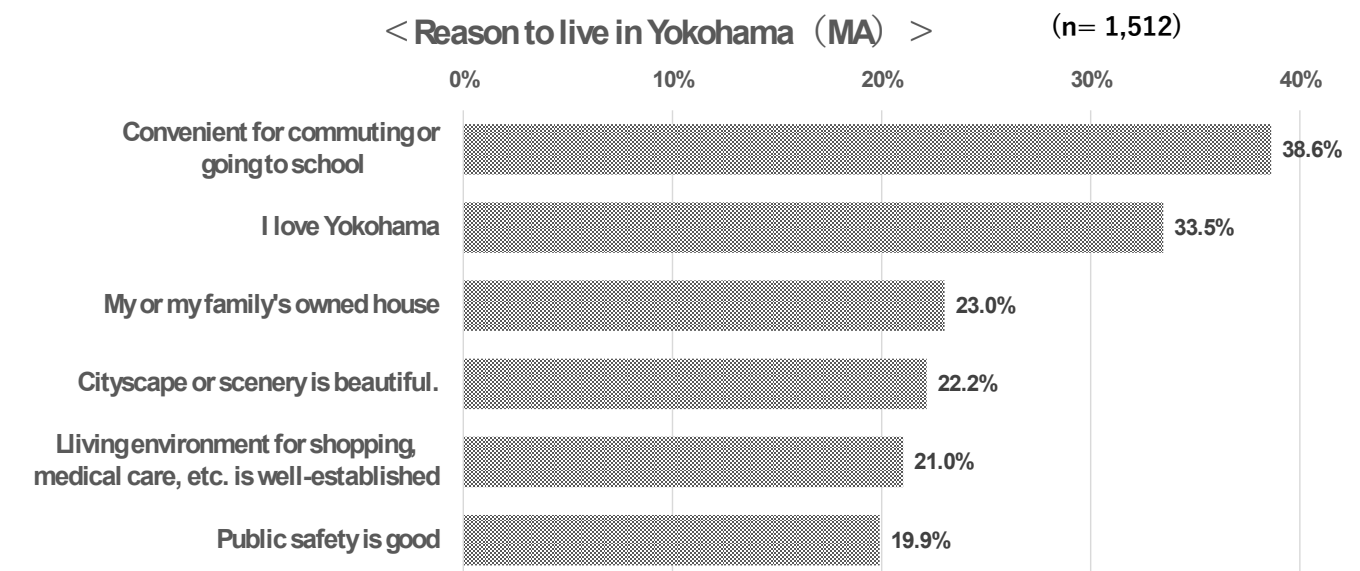
Living Environment

【Relationship with neighbors (SA)】 "We exchange greetings when we meet on the street"(47.8%) , "I do not know them at all"(24.5%) , "I sometimes stand and chat with them"(13.9%)

【Feeling about socializing with neighbors (SA)】 "We do not interfere with each other and I like it that way"(59.2%) , "There is little interpersonal socialization and I feel excluded"(18.3%) , "Good interpersonal relationships and my neighborhood is a friendly place to live. "(14.5%)

【 Reason to live in Yokohama (MA)】 "It is convenient for commuting or going to school"(38.6%) , "I love Yokohama"(33.5%) , "I or my family own a house"(23.0%)

【Aspects of Yokohama find appealing (LA(3))】 "Shopping facilities are abundant, making shopping convenient" (31.3%) , "The sea and port are nearby"(27.6%) , "It has an international atmosphere"(25.6%)



Childrearing and Education

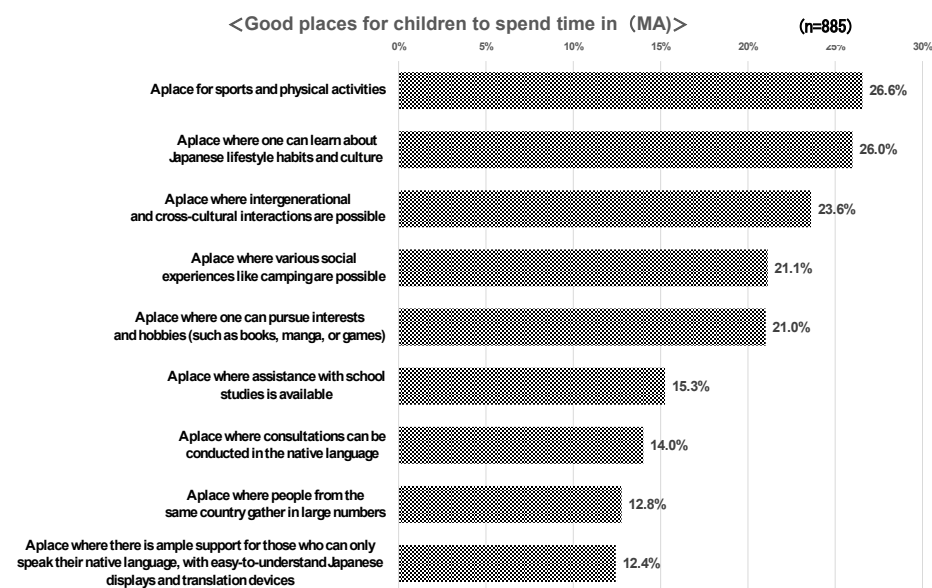
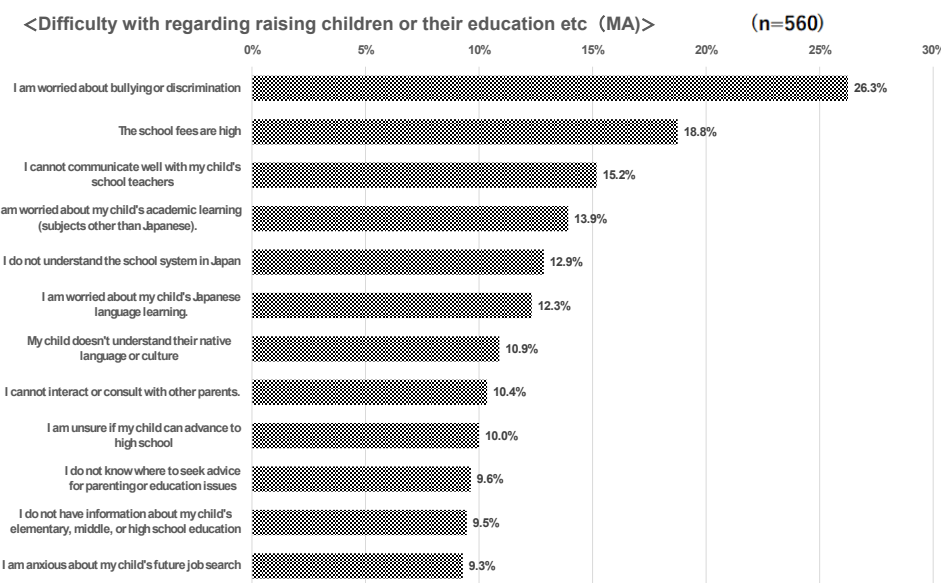
【Children with aged 0 - 5 years, 6 – 14 years, 15 – 18 years old (MA)】 "Have children 0 to 5 years old " 15.1% of total ,
 "Have children 6 to 14 years old " 22.5% of total, "Have children 15 to 18 years old " 8.3% of total

【Intentions for Children after graduation from junior high (SA)】 "Attend a Japanese high school" 81.1% of total

【Reasons why your child/ren not attending school (MA)】 "Child/ren does/do not understand Japanese" (28.6%), "I do not think that the Japanese education system suits the children" (28.6%)

【Difficulty with regarding raising children or their education etc.(MA)】 "I am worried about bullying or discrimination"(26.3%),"The school fees are high" (18.8%), "I cannot communicate well with my child's school teachers" (15.2%)

【Good places for children to spend time in (MA)】 "A place for sports and physical activities" (26.6%), "A place where one can learn about Japanese lifestyle habits and culture" (26.0%), "A place where intergenerational and cross-cultural interactions are possible" (23.6%)



Disaster Management

【Awareness of 'Community Disaster Prevention Centers'(SA)】 "Know about the sites and also know the locations"(38.5%), "Know about the sites but do not know the locations"(25.5%), "Not know" (30.7%)

【Preparations for disasters in your daily life (MA)】 "Food and water prepared"(49.9%), "Frequently check the weather forecast"(41.3%), "Prepared radios, flashlights, and other essentials"(20.6%), "I have done nothing in particular" (19.8%)

Multicultural harmony and Human rights

【Particular human rights issues concerning foreigners (LA(3))】 "Lack of respect for opinions, actions, or culture"(16.7%), "Being subjected to discriminatory remarks or actions, such as so-called hate speech"(16.3%)

【Requests for Japanese people to do (MA)】 "Avoid having discriminatory attitudes"(33.5%), "Become friends with them"(26.7%), "Create an environment where foreigners can easily participate in local events and activities" (25.1%)

【Participated in community activities (MA)】 "Supporting neighborhood associations or PTA"(13.3%), "Cleaning parks or caring for flowers"(7.5%), "Supporting newly arrived foreigners in Japan"(7.3%), "No particular issues"(54.6%)

【Prompts to start participating local activities (MA)】 "Invited by Japanese people"(34.4%), "Wanted to contribute to the community"(30.7%), "Started it by myself" (21.1%), "Had a free time" (21.1%)

【Communities activities wanted to try to participate (MA)】 "Teaching languages"(16.4%), "Providing interpretation or translation services"(15.0%), "Supporting newly arrived foreigners in Japan"(14.6%)

【Framework or support which make it easier to participate (LA(3))】 "Being able to participate during non-working hours such as evenings and holiday" (43.5%), "Being invited by Japanese people" (26.7%)

